

Terms and Conditions

*JP Services does not accept responsibility for backing up any data or installed software applications that may be on my computer's hard drive. I am responsible for making sure that any critical data is backed up before bringing my computer and providing copies of any licensed software if necessary.

*JP Services does not provide any form of warranty for the functionality or licensing of software that is installed by its technicians.

*When I drop off my computer, a JP Services technician will give me an estimated time of completion; if this estimate changes, the technician will notify me at the phone or email address listed above.

*I understand that when I bring in my system for repair or a technician comes out to me that I will be charged a minimum of a \$40 for a diagnosis fee. Any further work needed will be quoted. The diagnosis fee is waived if I decide to get the work performed by JP Services on the day of the diagnosis.

*When I pick up my computer, I will make sure that I also pick up all peripheral devices and media, and I will not hold JP Services responsible for the subsequent loss of any items that I may leave behind.

*JP Services technicians will work on my computer to the best of their abilities; however JP Services does not guarantee that its technicians will be able to solve the problem or problems that my computer is experiencing.

*There will be a charge of \$50.00 for all returned checks which will be added to the past due balance. I also understand that this will be considered as identity fraud and will be persecuted in the court of law.

*After 30 days from time of completion of machine, if the computer is not paid in full, I agree and understand that I will be charged a financing fee of \$10.00 per day which will be added to the total past due balance. After 45 days, if the machine(s) is in the possession of JP Services it will be considered abandoned, and the machine will become the property of JP Services. If the machine(s) are aren't in the possession of JP Services, I agree to pay the past due balance, all financing fees accrued, and all legal fees related to this work order.